

Defense Finance and Accounting Service *Columbus*



Commercial Pay Business Line

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Commercial Pay Business Line

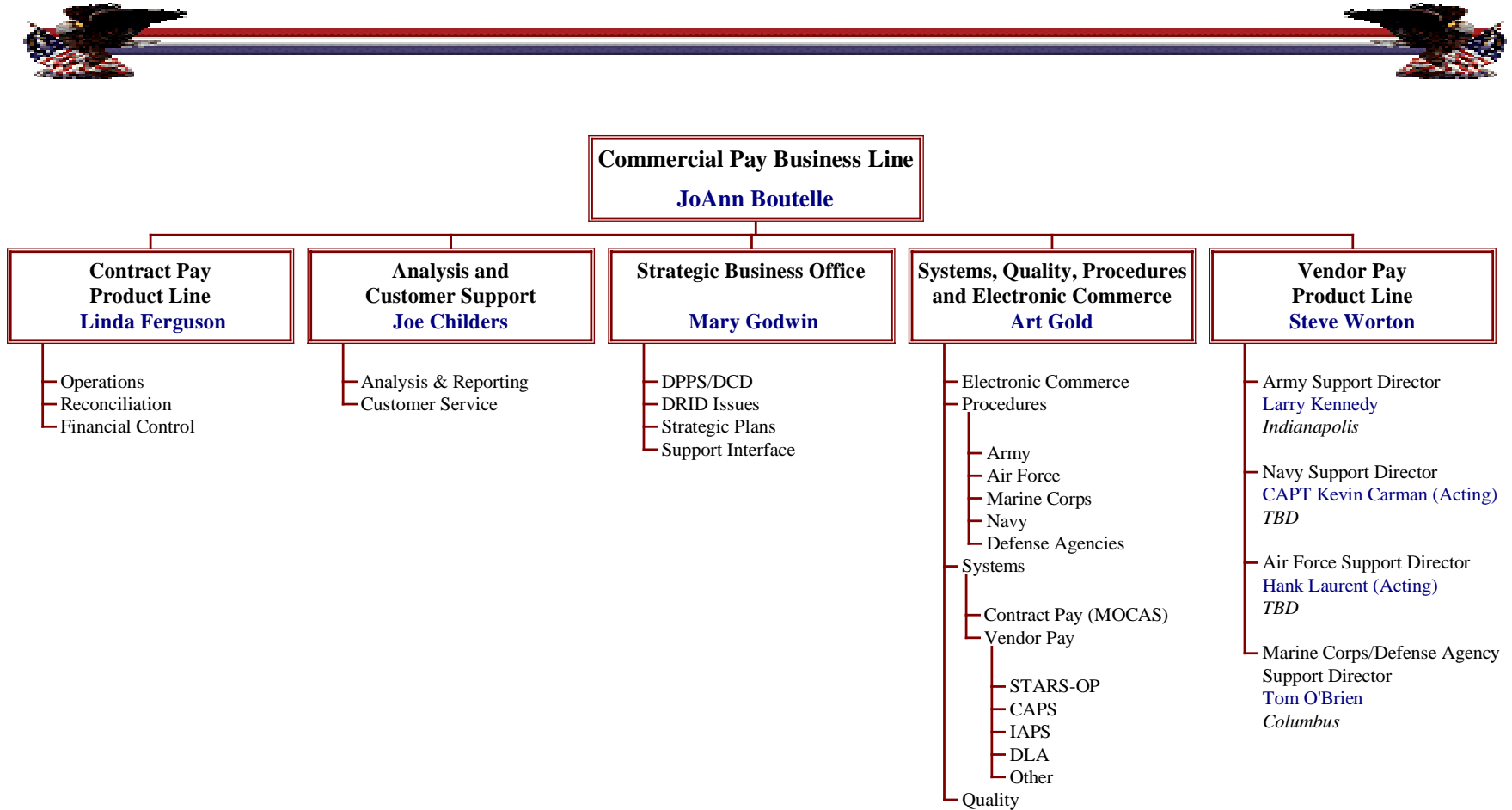


Business Line stood up April 1, 2001

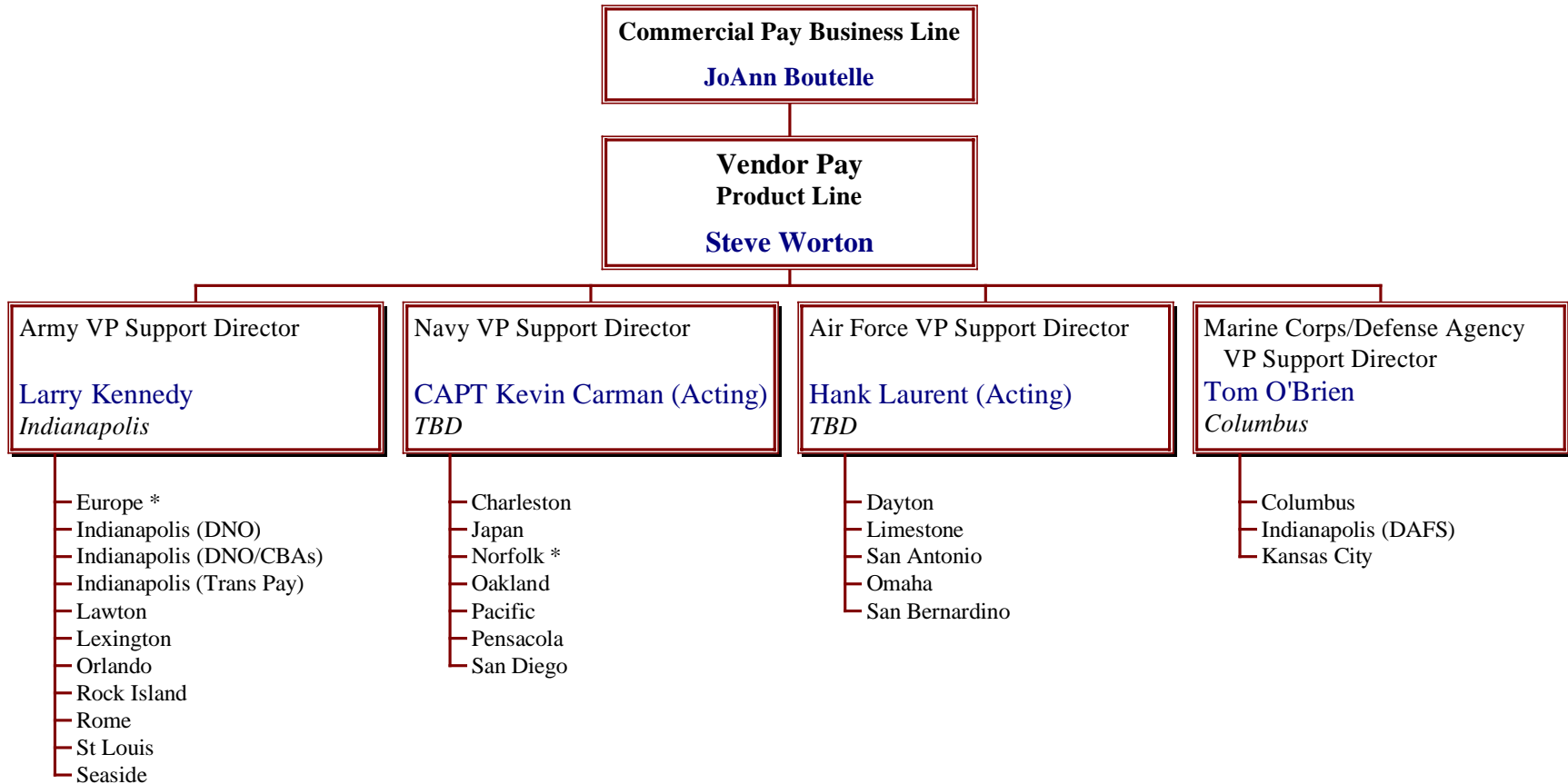
- Includes Contract Pay and Vendor Pay Product Lines
 - Includes Transportation Pay and Contractor Debt Management
- 3700 DFAS employees at 23 sites
- 20 million payments for \$150 billion annually



Commercial Pay Business Line



Vendor Pay Product Line



* Also includes Transportation Pay



Commercial Pay Business Line



Benefits

- Product line focus
- One face to customer
- Clear accountability
- Sharing best practices
- Enables DPPS implementation
- Lower cost
- Bottom Line: Better value to the customer
 - Focus on Product Lines will result in improvements in service to our Customers!



Commercial Pay Business Line



Goals/Initiatives

- Payment accuracy
- Payment timeliness
- Reduce interest
- Capture more discounts
- Crossfeed best business practices
- Reduce overhead
- Workforce satisfaction and development

